



Naly Pilorge <[redacted]>

**Primark's waste causing human rights and environmental harms in Cambodia:
Request for comment and action**

[redacted] <[redacted]> Wed, Dec 13, 2023 at 5:37 PM
To: Naly Pilorge <[redacted]>
Cc: [redacted] <[redacted]>, [redacted] <[redacted]>

Dear Naly,

Apologies for the delayed reply and thank you for taking the time to write to us with your concerns.

At Primark, we have a number of public targets aimed at reducing the environmental impact of our products across our supply chain. While we don't own the factories where our clothes are made, we expect our suppliers to share our commitments and work with us to drive positive change.

The Primark Code of Conduct – a condition of doing business with Primark – underpins how we work with our suppliers, part of which requires them to comply with local environmental protection laws. Our investigation has concluded that all waste contractors from Xin Hai Tong hold the required business licenses and operational permits to manage waste in accordance with local law. All industrial waste from production was disposed of at a government-approved landfill site.

Whilst our investigation has shown that our supplier did not break any local waste disposal laws, we recognise that there are potential areas for improvement and plan to work with our suppliers to provide additional training on waste management guidelines in factories used for Primark production.

Best wishes,

[redacted]
[redacted]
[redacted]

[Ext](#)
www.primark.com

[Facebook](#) — [Instagram](#) — [Twitter](#) — [YouTube](#)